



Utah County Sheriff

DAVID R. BATEMAN, SHERIFF

August 18, 1992

Dear Superintendent Larsen,

On behalf of the Utah County Jail, I would like to thank you for the fine educational program we have enjoyed over the past year. The services offered under the direction of Jeri Swalberg were beyond our expectations.

We began the year with three programs: 1) general education, 2) basic reading tutoring, and 3) English as a second language. Due to problems specific to the transitory nature of a jail population, we were unable to connect the reading and English instructors with inmates in need of their programs on any kind of regular basis. But the instructors were patient with us, kept in touch, and were willing to come anytime we identified someone suiting their program.

The general education classes taught by Louise Knapp have been outstanding. She is dependable, punctual, and gives 100% of herself all the time. Though not intimidated by the inmates, she remains warm and approachable. She expects something for the inmates she instructs -- but in a cheerful, caring way. I don't know what the inmates have gained as far as credits or diplomas but I do know that everyone who has attended Louise's class has learned and benefitted. Louise is very much an individual and working with her has been refreshing.

Again, thank you for a great staff and program.

Sincerely,

A handwritten signature in cursive script that reads "Lana Morris".

Sgt. Lana Morris
Utah County Jail Program Coordinator